2200 PENNSYLVANIA AVENUE NW WASHINGTON, D.C.

EMERGENCY MANAGEMENT PLAN

TENANT MANUAL

DISTRICT OF COLUMBIA FIRE & EMS DEPARTMENT 911 or 202-673-3320

METROPOLITAN POLICE DEPARTMENT 911 or 202-727-9099

PROPERTY MANAGEMENT 202-719-6970

BUILDING SECURITY 202-719-6975

2200 PENNSYLVANIA AVENUE EMERGENCY MANAGEMENT PLAN TENANT MANUAL

CONTENTS

I. <u>Emergency Management Plan</u>

- Overview
- Components of Plan

II. Emergency Alerts/Communication

- Reporting an Emergency
- Building Alarm System
- Local Alert System

III. <u>Evacuation Guidelines</u>

- Evacuation Team
- Evacuation Types
- Assembly / Rescue Areas
- Personnel Needing Assistance
- After Hours Guidelines
- Evacuation
- Garage
- Shelter in Place

IV. <u>Emergencies</u>

- Bomb Threat
- Elevator Malfunction
- Environmental Release
- Fire / Explosion
- Hazmat
- Medical Emergencies
- Natural Disasters
- Power Failure
- Security Threats
- Water Emergencies

V. <u>Recovery</u>

- Communication Plan
- Business Continuity Plan

VI. <u>Exhibits</u>

- Evacuation Team Duties
- Evacuation Team Roster
- Life Safety Systems
- Phone Numbers
- Search Protocol
- Threat Checklist
- Web Resources

I. EMERGENCY MANAGEMENT PROGRAM

Overview The Emergency Management Program at 2200 Pennsylvania has been developed in order to maximize the safety and security of occupants and property in the building during an emergency. This manual provides information on the building systems and outlines guidelines to be followed for each type of emergency situation.

Program 1. Life Safety Systems –

Components

• 2200 Pennsylvania has a number of systems designed to keep building occupants safe during an emergency. Please see detailed descriptions of the Life Safety Systems in the Exhibits section.

2. Emergency Management Team -

• Assembled and coordinated by Building Management. Comprised of Boston Properties' staff members, District of Columbia Fire Department members, and Metropolitan Police Department members.

3. Tenant Evacuation Teams -

• Each floor or suite should select employees to serve as Evacuation Team members. Detailed responsibilities for each team member along with a roster template for the team can be found in the Exhibits section.

4. Evacuation Drills –

• Evacuation Drills are held each year to provide practice and familiarity with evacuation guidelines. These drills are critically important to the success of the program, and participation by all tenant employees is strongly encouraged.

5. Tenant Employee Awareness -

• All tenant employees should be familiar with their Tenant Emergency Plan and should participate in periodic training sessions on safety and security awareness. Building Management is available to help with the development of a Tenant Emergency Plan.

II. EMERGENCY ALERTS / COMMUNICATIONS

Reporting an Emergency	There are 3 ways to report an emergency:
	1. Call 911. Give the following information to the operator:
	 Address: 2200 Pennsylvania NW, Washington D.C. 20037 Nature of Emergency
	2. Activate a fire alarm pull station anywhere in the building.
	 Activating a pull station will automatically summon the fire department and send the building into evacuation mode. Use this method for emergencies that threaten the building (fire, smoke). 911 should also be called once safe from danger.
	- Pull Stations are located next to each stairwell and exit.
	3. Call the Building Management at 202-719-6975. Always call this number from a safe place after calling 911 or activating a pull station.
Building Alarm System	2200 Pennsylvania is equipped with audio and visual alarms in addition to a Public Address system (PA). If the alarm system is activated the following will occur:
·	- An alert signal will sound followed by a recorded message stating the alarm condition
	- Horns and Strobes will activate and continue to repeat
	- Messages with instructions may be announced over the PA
	- Elevators may return to lobby or other designated floor
	- Stairwell doors will unlock
Local Alert	For Regional Emergencies, some local resources for information:
System	WTOP 1500 AM / 103.5 FM (Radio) <u>www.wtop.com</u> <u>www.dcema.dc.gov</u> www.emergencycenter.dc.gov

III. EVACUATION GUIDELINES

Evacuation Teams	It is very important for Tenant Management to assemble Evacuation Teams for their suite or floor. Ideally, team members should be volunteers, leaders, and willing to help. The size of each team will depend on the number of occupants in the suite or on the floor. (See description of Evacuation Team members and their responsibilities in the Exhibits section).	
Evacuation Types	 <u>Full Evacuation</u> – Entire building evacuates via stairwells. <u>Partial Evacuation</u> – Certain floors evacuate building or possibly relocate to a different floor. <u>Shelter-in-Place</u> – No Evacuation. Occupants are to "shelter" on their floor towards the interior walls of the building (severe weather, terrorism, etc.). 	
Assembly and Rescue Areas	 <u>Assembly Area</u> – Tenant Management should designate 2 areas outside of the building for occupants to congregate after an evacuation (primary and alternate). Areas should be walking distance from the building but remote enough to avoid overcrowding. Please notify Building Management of your assembly locations in advance. <u>Rescue Area</u> – Designated areas inside the building for persons needing assistance (and their aides) to wait for rescue personnel. These areas are just outside the stairwell landings on each floor. Please wait in the hallway just outside the landing unless conditions force entry into the stairwell. 	
Personnel Needing Assistance	Some individuals will need or desire assistance during an evacuation. Identifying these individuals and assigning aides to them should be completed before any emergency arises. Examples may include those who are disabled, pregnant, injured, or ill. Visitors may also need assistance and direction. Extra aides should be available for anyone not identified beforehand. During an evacuation, aides are to ensure all persons needing assistance are brought to the designated rescue area (outside stairwell landings), and should stay with them until rescue personnel arrive.	
After Hours	If an evacuation is required after normal building hours, many or all of the Evacuation Team may not be available. It is important that Tenant Management have a contingency plan for this possibility. Building Management is available to help with the development of an after-hours Tenant Emergency Plan.	

Evacuation	1. Once alarm sounds listen carefully for any specific instructions.
	2. If alarm does not sound on your floor, please remain on the floor and await further instructions.
	3. Evacuation Team members take action (see Exhibits for roles).
	4. Walk to exits and follow Evacuation Team member's directions.
	5. DO NOT USE ELEVATORS.
	6. Take stairwell to street level and exit building. If stairs become blocked or unsafe use a different stairwell.
	7. Remain in assembly area after building evacuation until directed to re-enter building or leave property. A worker could be mistakenly reported missing, and rescuers sent into danger for no reason.
	8. Do not congregate around entrance areas or in roadways – please keep clear for Rescue Vehicles and personnel.
	East Tower: Stairwell B-3 exits on Level One. Proceed down hallway and out onto 22 nd Street. Stairwell B-2 exits on Level One at the East Elevator Lobby vestibule. Proceed outside through the lobby doors to the right.
	West Tower: Stairwell A-2 exits on Level One. Proceed down hallway and out onto 23 rd Street. Stairwell A-1 exits on Level One at the West Elevator Lobby vestibule. Proceed outside through the lobby doors to the left.
Garage	 The main entrance to the garage may be temporarily closed during an evacuation to allow room for rescue vehicles to respond. 1. If inside the garage during an Evacuation, take the nearest stairwell to the street level and exit the building. Vehicles may not be permitted to exit the garage during an evacuation. 2. If inside the garage during a Shelter in Place order, take the nearest stairwell to the lobby and wait for additional instructions.
Shelter in Place	If a Shelter in Place order is given, please assemble in your designated Shelter Areas on each floor. Areas should not be perimeter offices but should be located near interior walls with no glass. Building Management is available to help with developing a Shelter in Place plan for each tenant.

7

IV. EMERGENCIES

This section contains guidelines to be followed for each type of emergency that may occur. Please remember that 911 should be the first call made for any emergency that risks injury or loss of life. Building Management should always be notified as soon as possible after 911 has been called in order to expedite the emergency response.

Threats	Certain types of threats (bomb, security) may be received by building occupants via phone, mail, or email. Please ensure that copies of Threat Checklists (see Exhibits) are available to all occupants in a position to receive a threat (front desk, office manager, mailroom attendant).
Homeland Security Threat Level	Building Management has developed precautionary measures to be instituted based on the current Threat Level of the for the region and our industry. The Homeland Security Advisory System can place specific geographic regions or industry sectors on a higher alert status than other regions or industries, based on specific threat information.
	At the time of an increased threat level, an assessment will be conducted of the specific threat information and available intelligence. Optional action items will be reviewed for applicability and any implemented precautionary measures will be communicated to tenants.

BOMB THREAT / EXPLOSION

Bomb Threat	1. Upon receiving a threat (phone, email, voicemail, mail) immediately grab the Bomb Threat Checklist (see Exhibits section).
	A) If Threat is received from a live caller:
	 Write down everything Ask questions on the Threat Checklist Ask caller to repeat request (keep on line) Immediately contact Building Management at 202-719-6970 Fill out Threat Checklist while information is still fresh
	B) If Threat is received via email, mail, or voicemail:
	 Save message (including any envelope or packaging) Do NOT handle message further Immediately contact Building Management at 202-719-6970
	2. Once Building Management is notified, we will alert the Metropolitan Police Department and all tenant contacts and begin search of building common areas (unless threat is more specific).
	3. Tenant Management should implement internal procedures on bomb threats and begin searching own space (Neither Fire Department nor Building Staff will search tenant areas).
	4. Building evacuation may be ordered depending on all available information, however, it will always be the tenant's decision whether to evacuate their employees if no order is given.
Detonation	If there is an explosion:

- 1. Take cover. (falling debris, unstable structure)
- 2. Listen. (additional explosions, instructions)
- 3. Check immediate area for injured persons and unsafe conditions.
- 4. Evacuate the area if conditions become unsafe to remain.
- 5. Call 911 for any injured or trapped persons.
- 6. Be aware of possible fuel inside the building. (truck or jet)

ELEVATOR MALFUNCTION

During an	If you are inside an elevator during a malfunction:
Emergency	 Try buttons. (other floors and open/close) Physically close doors if not closed completely. Try the stop switch reset button. (red) Use emergency elevator phone:
	- Phone will connect to a 24 hour call center

- Phone will connect to a 24 hour call center
- Give the building address and elevator #
- State the specific problem / malfunction
- State if there is anyone ill or injured

Do NOT attempt to manually open the elevator doors.

If doors open between floors – STAY INSIDE until help arrives.

Emergency elevator crews are available 24 hours a day. Please remain calm while crew is dispatched to the scene. Multiple safety features are built-in to prevent elevator from any unsafe movement.

ENVIRONMENTAL RELEASE

Warnings	Environment releases include all uncontrolled releases of potentially hazardous substances, including CBRN incidents (chemical, biological, radiological, nuclear). There will be little or no warning for this type of incident. Symptoms of sickness may be the only warning in some cases – sometimes days later. Warnings may come from the government, media, tenants, or Building Management.	
Response	 The response is the same whether there is a threat or an actual incident: Vacate immediate area of release if possible. Call 911 from safe area. Identify source, if possible, and seal off area to prevent others from entering vicinity. Decision whether to evacuate or shelter-in-place will be based on government's recommendation and location of incident. Tenants may choose to evacuate unless government directs otherwise. Building will go to cardkey access only, HVAC will be shut down, and outside air intakes will be closed. 	
Evacuation	Initiate Emergency Evacuation Plan. Regional evacuation may be necessary.	
Shelter-in- Place	Congregate at inner areas of building (away from exterior walls) and wait for further instructions.	

FIRE / SMOKE

1. Evacuate immediate vicinity of fire or smoke and warn others to Fire evacuate area. Emergency 2. Close doors (do not lock) as you vacate area.

- 3. Activate nearest fire alarm pull station (if alarm is not sounding).
- 4. Initiate Emergency Evacuation Plan.
- 5. Call 911 to report emergency after getting to a safe area.
- 6. Call Building Management at 202-719-6970.

Total building evacuation may not be necessary (listen for instructions).

If area begins to fill with smoke get close to the floor.

Do NOT open doors that feel warm.

If trapped, seal cracks and call for help. Break glass as a last resort as this may cause a smoke funneling effect.

HAZARDOUS MATERIAL RELEASE (HAZMAT)

HAZMAT	This is any uncontrolled, accidental, or criminal release of a substance that can be harmful. Some examples are gas leaks, refrigerant leaks, sewer system back-ups, and terrorist acts.		
External	If release is reported to have an external (outside building) source:		
Source	1. Building Management will contact each tenant concerning		
	instructions on how to proceed (based on government		
	recommendations).		
	2. Evacuation may or may not be necessary.		
	3. Sheltering-in-Place may be necessary.		
	4. HVAC and outside air intake vents may be shut down.		
Internal	If release is discovered inside building (visual, odor, sound, illness):		
Source	1. Vacate immediate area of release to a safe place (possibly outside).		
	 Vacate infinediate area of felease to a safe place (possibly outside). Call 911 from a safe area. 		
	 Identify source of release if possible. 		
	4. Seal off area, if possible, to prevent others from entering vicinity.		
	5. Call Building Management at 202-719-6970 to report release.		
	*** It is very important to isolate anyone exposed in order to keep the		
	HAZMAT release contained ***		

MEDICAL EMERGENCIES

Medical Emergency	If medical attention is required (severe injury or illness):		
	1. Call 911. Give the following information to the operator:		
	 Address: 2200 Pennsylvania Avenue NW, Washington, DC 20037 Specific nature of emergency and number of victims Location within the building (Floor, Office) If anyone is unconscious or not breathing Hang up <i>after</i> the operator 		
	2. Initiate Tenant Emergency Plan.		
	3. Call Building Management at 202-719-6975 to report emergency		

and to facilitate arrival of rescue personnel.

Building Management is available for assistance with developing a Tenant Emergency Plan or for information on where to get CPR and First Aid training.

NATURAL DISASTERS

Warnings Some natural disasters allow us advance warning (hurricane) while some occur suddenly, without any warning (earthquake). If an advance warning occurs:

- 1. Close window blinds.
- 2. Close doors to outer offices.
- 3. Secure objects that could act as projectiles.
- 4. Initiate notification of all employees, vendors, and visitors.

During an Event	 2. 3. 4. 5. 6. 7. 	Move away from exterior of building towards interior walls. Take cover under sturdy furniture or lay flat on floor against wall. Protect head and neck. If inside an elevator, exit at nearest floor and take cover. If floodwaters are expected move to a higher floor. Remain under cover until incident has passed. Call 911 for any injuries. Listen for instructions from Building Management
	8.	Listen for instructions from Building Management.

** Most injuries occur while trying to enter or exit a building after a disaster.

POWER FAILURE

Building	1. Stay calm and await instructions from Building Management.			
Loses Power				
	3. Elevators will return to a designated floor and open. Do <u>NOT</u> Use.			
	4. All Life Safety Systems are supported by emergency power.			
	5. Tenants will be contacted once Building Management determines the cause of the outage.			
	6. HVAC system will <u>not</u> operate during power loss.			
	7. Turn off equipment until power is restored to avoid an overload.			
	If a prolonged outage is expected or life safety becomes compromised an evacuation may be ordered.			
After Hours	1. Building Management will call tenant contacts (if previously requested by tenant).			
	2. If power does not restore within 3 hours building may be evacuated.			
Garage	The barrier arms at each garage entrance will be manually raised or removed to allow vehicles to exit.			

SECURITY THREATS

Civil Disturbances	Pickets, Protests, Riots:
Disturbances	 Call Building Management at 202-719-6975. If a threat to persons or property is imminent call 911. Stay inside building and close window blinds. Avoid any confrontations. Lock suites if threat is inside building. Elevators may shut down. Building may go to cardkey access only. Garage may close.
Theft	 Call Metropolitan Police Department at 202-727-9099 to report incident. Call Building Management at 202-719-6976.
Threat of Violence	 Call Metropolitan Police Department at 911 or 202-727-9099 to report incident. Call Building Management at 202-719-6975. Notify Tenant Management.
Violence in the Workplace	 The best defense against violence in the workplace is to have procedures in place that helps prevent violent acts. Resources available for preventive measures include <u>www.workviolence.com</u> and <u>www.pinkertons.com</u>. If an incident occurs: 1. Immediately take cover – in a locked office if possible. 2. Call 911.
	 Turn off ringers. Call Building Management at 202-719-6975. Stay under cover until Police Department has arrived. * If a robbery occurs, do <u>NOT</u> resist.

WATER EMERGENCIES

Flooding Inside Building	 Immediately contact Building Management at 202-719-6975. Turn off all sources of electricity in flood area if safe to do so. Identify source of flood and control if possible. Keep clear of any area with wet electrical equipment. Relocate valuables if possible.
Flooding Outside Building	 Flash floods, water main breaks, storm surge: 1. Contact Building Management at 202-719-6975. 2. Turn off all electrical equipment on ground floors. 3. Relocate to higher floors if necessary. 4. Call 911 for any injuries.
Water supply Problems	 For a loss of water supply or a tainted supply: 1. Contact Building Management at 202-719-6975. 2. Refrain from using restroom water or drinking fountains. 3. Await further instructions from Building Management.

V. RECOVERY OPERATIONS

Communication
PlanIt is essential to maintain communications with both employees and
Building Management during any recovery process in order to
expedite the process and keep everyone informed. The
Communication Plan should include:

- 1. Method for contacting and accounting for all employees
- 2. Method for employees to contact Tenant Management
- 3. Method for employees to contact relatives / friends
- 4. Current tenant contact information to Building Management

Keep copies of all numbers at an off-site location.

Business Continuity Plan	Ve encourage all tenants to develop a plan for continuing business perations in the event of a disaster or other serious emergency. Some f the components of a Continuity Plan include:		
	1. Establishment of priorities for recovery		
	2. Identification of critical components to business function		
	3. Back-up plan for each business function		
	4. Plans for temporary space / alternate locations		
	5. List of vendors and emergency contractors that may be needed		
	6. Plans for substitute or temporary equipment		
	7. Plans for possible remote access to business operations		
	8. Insurance and damage documentation		
	9. Employee assistance / counselors		

VI. EXHIBITS

- Evacuation Team Duties
- **Evacuation Team Roster** -
- Life Safety SystemsPhone Numbers
- Search Protocol
- Threat Checklist
- Web Resources

EMERGENCY EVACUATION TEAM

Floor Evacuation Director	Selects personnel to serve as wardens and ensures that all wardens are trained for their specific responsibilities. Instructs wardens and personnel in evacuation procedures and of exit routes. Oversees the floor evacuation during actual emergencies and drills. Designates a meeting place for wardens and evacuates with them as a group. Wardens should be the last occupants to vacate a floor.		
Search Warden	 Announces the alarm condition or emergency to floor occupants. Directs personnel to proceed to the stairwell exits. Searches every room for people who may not be aware of the alarm or who may need assistance – including restrooms. Advises the Floor Evacuation Director of special needs, problems, or personnel requiring assistance. 		
Exit Warden	 Checks the exit route to ensure that it is free of fire, smoke, or obstructions. Directs personnel to the designated relocation area (different floor or outdoors) via the stairwells and ensures an orderly exit flow. Ensures all personnel are accounted for in the designated relocation area. 		
Elevator Warden	 Stands at the elevator lobby and advises personnel not to use the elevators during a fire alarm emergency. Directs all personnel to the exit stairwells. 		
Aides	 Identifies personnel who may need assistance during an emergency and assists them in an evacuation to the area of rescue. Provides reassurance and waits with personnel in rescue area until Fire Department arrives. 		

FLOOR EVACUATION TEAM ROSTER

	Tenant		Floor	
Position	Primary Person	Telephone	Alternate Person	Telephone
Evacuation Director				
Exit Wardens				
Search Wardens				
Aides				
Elevator Wardens				
Additional				

LIFE SAFETY SYSTEMS

System Overview	All of the systems and components described below are designed to detect, report and, in some cases, control the spread of fire. Each system has emergency power capabilities supplied from generators and internal batteries should a loss of normal electrical power occur. Each system is periodically tested by licensed fire alarm technicians and sprinkler contractors.		
Sprinkler Systems	Sprinklers are activated by high temperatures that cause the sprinkler to discharge water in a given area. Sprinklers are designed to suppress and contain a fire until it can be fully extinguished by firefighters. Additional sprinklers will activate in succession should the fire spread beyond its point of origin. Water pressure is maintained by automatic fire pumps to ensure a continuous flow of water is applied to the fire. The sprinkler system is integrated with the fire alarm system in order to activate the fire alarm sequence and notify the Fire Department if water is discharged from a sprinkler.		
Manual Fire Alarm Pull Stations	Manual fire alarm pull stations are located at stairwell exits and are designed to initiate an alarm and notify the Fire Department. You should be familiar with the location of these devices on your floor. Pulling the lever down fully activates the device.		
Smoke Detectors	Smoke detectors are located on every floor and in each elevator lobby. Smoke detectors are also located in building mechanical rooms and electrical closets. Additionally, detectors are installed in the ventilation ductwork on each floor. Activation of any of these devices will summon the Fire Department and start the fire alarm system sequence.		
Strobe Devices	Strobe units are alarm notification devices designed to alert building occupants of an active fire alarm.		
Stairwell Doors	Stairwell doors are fire rated to provide protection from smoke or fire for occupants during an evacuation. These doors are normally locked from the stairwell side to prevent unauthorized access onto a floor, but will always allow entry into the stairwell. When a fire alarm occurs, all stairwell doors will automatically unlock to allow re-entry onto any floor during an evacuation. The doors are designed to close and latch to minimize the spread of smoke into the stairwell and should not be held or blocked open during a fire alarm event.		

IMPORTANT PHONE NUMBERS

Public Services:

Police / Fire Emergency	911		
Metropolitan Police Non-Emergency	311		
DC Fire Department Non- Emergency	202-673-3201		
All other DC City Services	311 / 202-727-1000		
Building Services:			
Building Management	202-719-6970		
Security Desk	202-719-6975		
Datawatch Systems	301-654-3282		
Local Hospitals:			
Washington Hospital Center	202-877-3627		
George Washington Hospital	202-715-4000		
Howard University Hospital	202-865-6100		
Public Utilities:			
PEPCO	877-737-2662		
Washington Gas	800-752-7520		
DC Water and Sewer Authority	202-787-2000		
Transportation:			
Metro Bus/Rail Service	202-637-7000		
Yellow Taxi	301-984-1900		

BOMB SEARCH PROTOCOL

Bomb Search Areas	 Personnel most familiar with the affected areas normally conduct bomb searches. Generally, the Bomb Squad <u>will not</u> search for a device since they are least familiar with the property or area in the threat condition. Common area search teams are comprised of building security, janitorial and maintenance personnel. These team members typically search publicly accessible common areas, to include: 			
	 Building entrances Main Lobbies Public area rest rooms Public stairways Elevators Garage/loading docks Exterior areas Mechanical floors and spaces 			
Based upon the facts surrounding the incident, it may be warranted specific search of tenant occupied office space. A search can be c tenant employees searching their own work areas and can be accor- quickly with minimal disruption to normal activities.				
	Employee search teams can be organized by using existing employee Floor Emergency Evacuation teams. These team members search accessible tenant common areas on their floor, to include:			
	 Reception areas Floor corridors Copy/fax/mail rooms Conference rooms Unlocked closets and storage areas Unoccupied offices 			
Bomb Search Instructions	Each search team member is assigned a specific area and provided the instructions below:			
	• Search for items that appear to be "out of place" or that "do not belong" in the search area(s), especially noting any new objects or signs of alteration.			
	• <u>Do not touch</u> any suspicious or "out of place" item. No attempt to examine or move the suspect item should be made.			
	• Notify Building Management to investigate, if any such suspicious or "out of place" items are found. At this point the Bomb Squad will respond and take over.			
	• Notify Floor Evacuation Director when the search of the assigned area is complete.			

Room Search Technique

- 1. Conduct a visual sweep of the room and listen for unusual sounds. (If an unusual sound is heard, skip to step #5.)
- 2. Divide the room by height into stages as outlined below:
- Floor to waist level
- Waist level to eye level
- Eye level to ceiling

Note: A search of the area above a suspended ceiling, if warranted, should only be conducted by building staff. Notify Building Management if a ceiling tile appears to be out of place.

- 3. If there are multiple searchers for a room, divide the room into areas of responsibility by the height stages above. Overlap the areas slightly for better coverage.
- 4. The physical search should begin at the walls and work inward to the center. As areas are completed, chalk, tape or Post-It notes can be used to mark a completed zone.
- 5. Notify Building Management if a suspicious device or package is found or when search is complete.

BOMB THREAT CHECKLIST

Questions to ask:

1. When is the bomb going to explode:		6.	6. Did you place the bomb:				
2.	2. Where is it right now:			7. Why:			
3.	3. What does it look like:			8.		our name:	
4.	What kind of bomb	is it: _		9.	9. What is y	your address:	
5.	What will cause it to	explode: _					
EXA	CT WORDING OF	F THREAT:					
Call	ers Voice:						
		 Calm Crying Accent Excited Nasal Apparent Ag 		Rapid Laughing Normal Stutter Angry		Familiar Loud Voice Cracking Disguised	
<u>Back</u>	kground Sounds	<u>s:</u>			<u>T</u>	hreat Language:	
	Subway Music Office Machinery Voices Clear	 Static House Motors Local Distant 		Street Noises Animal Noises Factory Machi Phone Booth Other		Well Spoken Incoherent Irrational Taped	
If the Did y	voice was familiar, you identify this loca	who did it sound lit tion to the caller:	ike:			ccent or dialect:	
Your	name: Position:		Cor	mpany:			

CALL 911 AND BUILDING MANAGEMENT IMMEDIATELY 202-719-6970

HELPFUL WEB LINKS

www.fema.gov	Federal Emergency Management
www.ready.gov	Homeland Security Site
www.dhs.gov	Homeland Security Main Site
www.dcema.dc.gov	DC Emergency Management
www.fems.dc.gov	DC Fire and Emergency Medical Services
https://ready.dc.gov	Ready DC
www.redcross.org	American Red Cross
www.disasterhelp.com	Disaster Planning
www.workviolence.com	Preventing Violence
www.wmata.com	Washington Metro Transit Authority